



New Zealand Visa

Important information about the New Zealand visa

Since October 2019, you can only travel to New Zealand if you have a NZeTA or a visa. The NZeTA is suitable for a holiday or a visit to family and friends in New Zealand, but also for business travel and short study programs. An NZeTA is also required for a stopover in New Zealand.

Mandatory	Yes
Suited for	Tourism, business trips, transit
Validity period	2 years
Duration of stay	Up to 3 months per visit and up to 6 months per year
Normal delivery time	5 working days on average
Urgent delivery	24 hours on average. Needed 8 days before departure
Cost	£99.95 (including a 100 NZD tourist tax)
Payment methods	Visa, Mastercard, American Express, PayPal

There are different types of visas for New Zealand. This document is only about the NZeTA visa. If you are not eligible for this visa, you can visit a New Zealand embassy or consulate to apply for a different one. To apply for the NZeTA, go to e-visa.co.uk/new-zealand and follow the guidelines, or click on the green button below:

Apply now >

This document was created by e-Visa.co.uk and was last updated on 4-07-2025. You can find more information about the requirements and validity of the NZeTA on the following pages.

What is the NZeTA visa and who can apply for it?

All travellers to New Zealand must apply for an NZeTA or a visa. Travellers holding a New Zealand or Australian passport are exempt. NZeTA stands for New Zealand Electronic Travel Authority. The NZeTA is an electronic travel permit that allows travellers to enter New Zealand without a physical visa issued by an embassy, consulate or visa agency. Since it can be entirely applied for online, the NZeTA is the easiest and cheapest way to meet the visa requirements.

Travellers holding a passport issued by a [country that is part of the New Zealand visa waiver program](#) and who meet all the requirements can apply for an NZeTA visa.¹ The NZeTA is available to visitors from the United Kingdom, Ireland, EU countries and Switzerland, among others. You need to apply for your visa before departure, as there is no visa on arrival available in New Zealand.

Travelling to New Zealand with the NZeTA

When checking in for your flight, your airline checks if you have a valid New Zealand visa. Keep in mind that a granted visa is never a guarantee that you can actually enter the country. Once in New Zealand, the immigration service will check again if you meet all the requirements.

Requirements for the NZeTA

In order to use the NZeTA visa to travel to New Zealand, you must meet the following requirements:

- Your passport must still have a residual validity of three months when you leave New Zealand.
- Upon arrival, you must be able to show a ticket for your onward or return journey.
- You must be able to prove that you have enough financial resources to afford your entire stay.
- You are not allowed to work for any New Zealand organisation, not even as a volunteer.
- You must not suffer from a serious transmittable disease and there must be no risk that you could become a major burden on the country's healthcare system.
- You must never have been suspected or convicted of a crime and you must not pose a risk to public order and safety in New Zealand.²

¹ A NZeTA visa for New Zealand can only be applied for with a standard passport. If you only have a driver's license, identity card, emergency passport or residence permit, you cannot apply for a New Zealand visa through e-Visa.co.uk. Make sure you have a standard passport first or contact the New Zealand Embassy or consulate in or for your country to apply for another visa.

² If you have a criminal record or have ever received a traffic ticket, in most cases, you can still travel with an NZeTA.

Travellers who do not meet all the requirements are not eligible for an NZeTA visa. However, in most cases, they can still apply for another type of visa. Contact a New Zealand embassy or consulate if you have further questions regarding this.

Validity

The New Zealand visa is only valid if all requirements are met. For example, the NZeTA can only be used for one of the below travel purposes. Also, your passport must be valid long enough. You have to meet all the requirements every time you travel to New Zealand.

Travel purposes

The NZeTA allows you to travel to New Zealand for a holiday or to visit family and/or friends, but also for a business trip, to practice amateur sports or for a short study trip. Travellers who need to make a transfer in New Zealand are also required to have a NZeTA. The NZeTA, does not allow you to work for a New Zealand organisation, not even as a volunteer. You cannot visit New Zealand for medical reasons, either, if you only have a NZeTA. In this case, you have to contact the New Zealand Embassy.

Validity period

The New Zealand visa (NZeTA) is valid for two years. This does not mean that you can stay in the country for two years. However, you can make an unlimited number of trips to the country during the two-year validity period. Every trip to New Zealand can last up to three months. In total, you can stay in the country for up to a maximum of six months per year.

The New Zealand visa is linked to the applicant's passport number. If you applied for an NZeTA, but in the meantime you renewed your passport, you will have to apply for a new NZeTA with your new passport. Your visa will be valid as soon your application will be approved.³

If you want to stay longer, or your NZeTA has expired

You cannot extend the validity of your NZeTA. If your visa has not enough validity for your entire trip, you need to apply for a new NZeTA. If you want to stay in New Zealand longer than three consecutive months, you will need to apply for a different type of visa, as the NZeTA is not enough. You can do that at the embassy.

Apply for your visa in three simple steps

You can [apply for your New Zealand visa in three simple steps](#). Firstly, you need to accurately fill in the digital application form. Once you have done this, you are asked to complete the payment. The third and last step is to upload a digital ID photo for each traveller.

³ The NZeTA is valid for two years. You can therefore apply for your NZeTA and travel to New Zealand one year later. Remember that the passport that you used to apply for your NZeTA application needs to be valid for long enough.

Step 1: Fill in the application form

Make sure that you have your and your fellow traveller's passport at hand to fill in the application form. You don't need to book your airline tickets or your accommodation before applying for your NZeTA. Also, you don't need to know your exact date of arrival in New Zealand. You only need to fill in an estimated arrival date on the application form. As long as your entire stay in New Zealand takes place within the validity period of your NZeTA, this date may be different to your actual arrival date.

The first thing you need to fill out on the form are the contact and travel details. After this, you have to indicate the passport details for all travellers and answer a couple of security questions.

Group application

Besides an individual visa application, you can also submit a group application. This allows you to apply simultaneously for a New Zealand visa for several travellers. You need to have their permission for this. Click on "Add a traveller" at the bottom of the form, to fill in each traveller's details. By submitting a group application you will save time, since you only have to fill in the contact and travel details once. However, you should bear in mind that, even if you have submitted several applications together, the immigration authorities will assess them one by one. If you submit a group application you will only have to make one payment. However, the price per person is the same in the individual application as in the group application.

Before starting your NZeTA application, check if your passport and that of your fellow travellers have enough validity. If this is not the case, make sure that all travellers have a passport with enough validity.

Doublecheck the data carefully

Fill out the form accurately. All the data in the NZeTA form need to be 100% correct for all travellers, particularly the passport details. A simple typo invalidates your visa. If the passport details are incorrect, you will need to apply for a new NZeTA. The passport details include first and last names, birthdate, gender, passport number and the passport issue and expiry dates, among others.

An NZeTA with incorrect passport details, such as a misspelled name, is not valid. Names with accents or punctuation marks (such as ü, ä, ö, ç, é, è, ê, ñ or ß) are automatically converted to the spelling that appears in the machine-readable zone of the passport. You can find the machine-readable zone of your passport at the bottom of the plastic page showing your personal data. These are the two lines with many "<<<" characters. Your name comes immediately after the country code.

Carefully doublecheck your personal details on the control page, before completing your payment. This will prevent your application from being rejected or your NZeTA from being invalidated. You will not be able to modify your details after the payment has been processed.

Step 2: Complete your payment

After completing the application form, you proceed to the payment of the costs for the application. You can do it safely and easily with PayPal, Visa, Mastercard or American Express. No additional costs will be charged with any of these payment methods. The New Zealand visa costs £99.95 per person. This is the total cost, including VAT, the cost of the assessment of the application by government authorities, E-visa.co.uk's service fee, and the mandatory New Zealand tourist tax.⁴

Once your payment is complete, you will receive an email confirmation containing a link to your personal page on which you can check the status of your NZeTA application. You can also download a receipt from this page. If you don't receive this email or you cannot find it, you can also access your personal status page by [filling in the order number of your application on E-visa.co.uk](#). If this does not work, you can always contact us for further assistance. As soon as the application is processed, you will be able to download your visa as well as your invoice from your status page.

Step 3: Upload your ID photo

The third and last step of your visa application consists of uploading a digital ID photo for each traveller. It can be an official ID photo, but a selfie is also accepted, as long as it meets the requirements. You can easily upload your photo after completing the payment. If you don't have it at hand, you can also submit it later on. Bear in mind, however, that your application will only be processed once the photographs have been correctly uploaded.

Application status and visa issuing

Visa applications for New Zealand are normally approved within 5 days. This is an average delivery time. There is actually no guarantee that your visa will be issued within this period. You will receive an email confirmation as soon as your visa is issued. In the email you will find a link to your personal status page from where you will be able to download the New Zealand visa as a PDF for all travellers. Print your NZeTA and keep it with you during your trip. Although this is not required, it can come in handy in case you are selected for a random check upon arrival in New Zealand.

Have you applied for a visa for several people at the same time? Individual applications within a group application are approved at different moments. Therefore, several days can pass between the first and the last application within the same group application. E-visa.co.uk cannot influence

⁴ The tourist tax (*International Visitor Conservation and Tourism Levy*, IVL) of 100 NZD is included in the visa price.

the speed with which visa applications are approved by the New Zealand immigration service. From the moment the application is sent to the immigration service, E-visa.co.uk can no longer influence the processing time. It is therefore recommended that you submit your application well before departure.

What if your application is rejected?

NZeTA applications are rarely rejected. If this happens, the immigration service does not give a reason for it. If you realise that you made a mistake when entering your data in the application form, you are advised to submit a new application with the correct data. If there was no mistake in the data you entered, there is no point in submitting a new application, since it will probably be rejected again. If your NZeTA is rejected, you can always apply for a Visitor Visa at the New Zealand immigration service website. If you submitted an NZeTA application through e-Visa.co.uk, and this is rejected, you will be refunded the entire amount of your application. The only exception regards travellers who have already been denied this type of visa.

What if you cannot check in with your NZeTA?

If the passport details on your NZeTA are correct, but you are not able to check in, your airline might have wrong passport data. Contact your airline so that they can fix this mistake on your passport details and you are able to check in. If the passport details on your NZeTA are not correct, you will need to apply again for a new NZeTA.

Are you unable to check in, but are your passport details on the NZeTA correct and are the correct details known to the airline? Then it is likely this happened because of a mistake in the passport details of one of the other travellers. If you are trying to check in together with another traveller whose passport details are incorrect, then this may cause you to be unable to check in as well.

Urgent application

Travellers who need to travel to New Zealand at short notice but haven't applied for an NZeTA yet can opt for an 'Urgent delivery' in the application form. If you apply for your visa via this website and you are leaving in less than 8 days, you will only be able to apply if you submit an urgent application. This is to maximize the chances that your visa is approved in time for your trip. Urgent applications have a surcharge of £17.50 per person and are approved in 24 hours on average. However, this delivery time is not a guarantee.

e-Visa.co.uk processes urgent applications within a maximum of 24 hours, but most of the times within an hour from the moment you receive the email confirmation that we have received your application. This is also during outside office hours. Once the immigration services approve your application, you will receive an email and a text message with information on how and where you can download your NZeTA.

Do you have other questions?

Do you have questions about the New Zealand visa after reading this document? Check your status page or look for information about the [status of your NZeTA application](#) on the website. Find the answers to the [frequently asked questions about the visa](#) on e-Visa.co.uk. If you do not find the answer to your question there either, you can always contact us.